



## Vigilo's Risk & Resilience Policy

### Principle:

Vigilo is committed to being a leader in Risk Management

We believe that good performance in risk management is essential to profitable business and to integrate into every business process. Risk Management is integrated into Vigilo's overall strategy and performance management: This is demonstrated by the strategic intent:

"We will run our organisation Responsibly, Safely and Securely."

### Our commitments:

Defining key exposures to the business through maintenance of a robust risk management process (see SOP Risk Management), and reviewed by the leadership team on a quarterly basis.

Saving & maintaining of life by ensuring key staff are in place, are appropriately trained, tested and competent in role & task.

Protection of our property & the environment from naturally occurring and or man-made events by having robust plans in place within each department and tested in accordance with the testing plan. Minimising the impact of any event or incident by managing any resultant impacts within the timescales set in the Business Impact Analysis.

Maintaining and where possible, enhancing the company reputation by restoring normality in the shortest possible timescales following any event or incident.

Maintaining the integrity of our plans by implementation of an assurance testing programme and reported to the Governance Board.

Highlighting the importance of RM to each member of staff through a programme of awareness on an annual basis.

## Our arrangements and Responsibilities:

Our key aim is to ensure we can continue to operate in adverse circumstances through a robust, holistic approach through our Risk Management System which ensures business disruption is kept to a minimum. We aim to ensure that we maintain a continued service to our customers and other stakeholders during periods of adverse operating conditions. In order to achieve this aim, each department or process considered critical and whose loss would put considerable impact on the continuation of operations shall have a continuity plans with nominated owners in place in line with this Policy, saved in the Risk Management System.

*Edward Gilmour*

Eddie Gilmour,  
Managing Director.

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